

**PATIENT'S RIGHT TO REPORT COMPLAINTS  
AND ABUSE**

**Regulation: 408.810(5)(a)(b)**

**To report abuse, neglect or exploitation, please  
call the Florida Department of Children and  
Families Toll Free at 1-800-962-2873**

**To report a complaint regarding the services you  
receive, please call the Agency for Health Care  
Administration (AHCA) Toll Free at 1-888-419-3456**

Patient and/or patient's representative have read and understand their  
right to call the above agencies.

\_\_\_\_\_  
Patient or Patient's Representative Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Name Printed