



Patient Satisfaction Survey

Thank you for choosing Clermont Radiology for your diagnostic imaging needs! We hope we exceeded your expectations and would appreciate any feedback you care to give us so we can continue to improve.

Name:

Date:

Phone Number:

Email Address:

1. How did you hear about Clermont Radiology?

I was referred by my doctor

I was referred by my chiropractor

I was referred by my attorney

Friend or relative

Internet

Billboard

Other:

2. How many times have you been a patient at Clermont Radiology?

This was my first time

2-3 times

4-5 times

5 or more times

3. How satisfied or dissatisfied with the appointment scheduling process at Clermont Radiology?

Very Satisfied

Somewhat Satisfied

Neither Satisfied nor dissatisfied

Somewhat dissatisfied

Very dissatisfied

Comments:

4. How satisfied or dissatisfied with the check-in process at Clermont Radiology?

Very Satisfied

Somewhat Satisfied

Neither Satisfied nor dissatisfied

Somewhat dissatisfied

Very dissatisfied

Comments:



Patient Satisfaction Survey

5. How satisfied or dissatisfied with the care you received during your exam at Clermont Radiology?

- Very Satisfied
- Somewhat Satisfied
- Neither Satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

Comments:

6. Overall, how satisfied or dissatisfied with your experience at Clermont Radiology?

- Very Satisfied
- Somewhat Satisfied
- Neither Satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

Comments:

7. How likely are you to return to Clermont Radiology for your diagnostic imaging needs?

Not at all likely								Extremely Likely	
1	2	3	4	5	6	7	8	9	10

8. How likely is it they you would recommend Clermont Radiology to a friend or family member?

Not at all likely								Extremely Likely	
1	2	3	4	5	6	7	8	9	10

9. Please provide a testimonial below and indicate whether or not you give Clermont Radiology permission to use your testimonial on the website (www.ClermontRadiology.com/testimonials): Yes No

Thank you for your feedback! Please return this survey to a staff member at Clermont Radiology or email to info@clermontradiology.com. You can also write a review of Clermont Radiology on Google or post a review of Clermont Radiology on Facebook at www.facebook.com/clermont.radiology/.